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Bib Data Sheet

SERIAL NUMBER 09/593,118	FILING DATE 06/13/2000 RULE -	CLASS 705	GROUP ART UNIT 2768	ATTORNEY DOCKET NO. 99-836
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APPLICANTS

James Howard Drew, Boxborough, MA;
 Denkanikota R. Mani, Boxborough, MA;
 Andrew Louis Betz III, Pepperell, MA;
 Piew Datta-Read, Acton, MA;

**** CONTINUING DATA *********** FOREIGN APPLICATIONS *********IF REQUIRED, FOREIGN FILING LICENSE**

GRANTED ** 08/28/2000

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY MA	SHEETS DRAWING 7	TOTAL CLAIMS 60	INDEPENDENT CLAIMS 4
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged <i>Abbie Wilson-Beyce</i> Examiner's Signature	Initials <i>A.B.</i>			

ADDRESS *Customer Number 32127*

Leonard C Suchtya
 G T E Service Corporation
 600 Hidden Ridge HQE03G13
 Irving , TX 75038

TITLE

Method for evaluating customer value to guide loyalty and retention programs

FILING FEE RECEIVED 1488	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time.) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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